# **HANDSCANNER**

**USER MANUAL** 



Standard and Mid Range HandScanner

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# **Table of Contents**

Support Through the Website	1
Warranty	1
ABOUT THESE OPERATING INSTRUCTIONS	. 4
EXPLANATION OF SYMBOLS	. 4
SAFETY INSTRUCTIONS	. 4
Hardware	4
Wearables	4
SCOPE OF DELIVERY	. 5
HANDSCANNER	. 6
HandScanner Overview	6
HandScanner Technical Data	6
CONNECTIVITY DEVICE	. 7
Gateway Overview	7
Gateway Technical Data	7
CHARGING STATION	. 8
Charging Station Overview	8
Charging Station Technical Data	8
10-SLOT CHARGING STATION	. 9
10-Slot Charging Station Overview	9
Mounting	9

10-Slot Charging Station Technical Data	9
WEARABLE	10
Hand Trigger Overview	10
Hand Trigger Properties	10
Hand Trigger Available Sizes	10
APPLICATION OF HANDSCANNER SYSTEM	11
1st Step: Charge HandScanner	11
2 <sup>nd</sup> Step: Connect the Gateway	11
3 <sup>rd</sup> Step: Switch on the HandScanner	12
4 <sup>th</sup> Step: Connect the HandScanner	12
4 <sup>th</sup> Step: Connect the HandScanner (BLE)	12
5 <sup>th</sup> Step: Scan	14
6 <sup>th</sup> Step: Disconnect HandScanner	15
6 <sup>th</sup> Step: Disconnect HandScanner (BLE HID)	16
7 <sup>th</sup> Step: Release HandScanner from Wearable	17
CONFIGURATION TOOL REGISTRATION AND LOGIN	18
CONFIGURE DEVICES AND FIRMWARE UPDATES	18
1st Step: Opening Configurations	18
2 <sup>nd</sup> Step: Create a New Configuration	19
3 <sup>rd</sup> Step: Connectivity Configuration	19
4 <sup>th</sup> Step: Device Settings	19

5 <sup>th</sup> Step: Symbology Settings	19
6 <sup>th</sup> Step: Workflow Rules	19
7 <sup>th</sup> Step: Configure Devices and Gateway Firmware Update	19
SIGNAL TABLES	21
General HandScanner	21
HandScanner Connection via BLE	21
Gateway	21
COMPATIBILITY WITH DATALOGIC MOBILE TERMINALS	22
STORAGE AND CLEANING	23
Storage	23
Cleaning	23
TROUBLESHOOTING	23
HandScanner	23
HandScanner     BLE - Data Transfer	<ul><li>23</li><li>24</li></ul>
BLE - Data Transfer	24
BLE - Data Transfer	24 24
BLE - Data Transfer  Gateway.  Gateway - Data Transfer.	24 24 24 24
BLE - Data Transfer  Gateway.  Gateway - Data Transfer  Charging Station	24 24 24 24 24
BLE - Data Transfer  Gateway.  Gateway - Data Transfer  Charging Station  DISPOSAL	<ul><li>24</li><li>24</li><li>24</li><li>24</li><li>24</li><li>25</li></ul>
BLE - Data Transfer  Gateway.  Gateway - Data Transfer  Charging Station  DISPOSAL  DIRECTIVES & CERTIFICATION	<ul><li>24</li><li>24</li><li>24</li><li>24</li><li>24</li><li>25</li></ul>

APPENDIX - CONFIGURATION BARCODES	27
Pairing Barcode	2
Gateway Mass Storage ON	2
Gateway Mass Storage OFF	2
Scanner Factory Reset	2
Gateway Factory Reset	2

## ABOUT THESE OPERATING INSTRUCTIONS

This user manual contains a system overview, technical data about the Hardware and Wearables, detailed step-by-step instructions for using HandScanner system and information about configuration settings and troubleshooting. It is intended for process planners, configurators and maintenance technicians who are using HandScanner system for the first time. It is designed so that HandScanner system can be used safely without prior knowledge. Read carefully before use and keep for future reference.

## **EXPLANATION OF SYMBOLS**

A warning notice is used in these instructions. Always read and observe this warning notice. The warning notice is introduced with the word CAUTION and means the following:



### CAUTION

Slight bodily injury or danger of physical damage to HandScanner system is possible.

In addition, other symbols are used with the following meanings:



### NOTE

Additional notices provide more information about the respective chapter.



### TIF

Additional tips facilitate the implementation of a certain procedure.



### RESULT

The result will show the outcome of the prior action.

## SAFETY INSTRUCTIONS

## Hardware



### CAUTION

Keep all cables and wires away from high voltage sources! This may otherwise lead to damage or faults due to overvoltage, line noise, electrostatic discharge or other irregularities.



### **CAUTION**

Do not use damaged cables! Otherwise the safe functioning of HandScanner system cannot be ensured.



### CAUTION

Do not unscrew the Hardware housing! This may otherwise lead to HandScanner system not functioning properly.



### CAUTION

Do not replace the battery of the HandScanner! This may otherwise lead to HandScanner not functioning properly.



### CAUTION

Do not modify HandScanner system! This may otherwise lead to HandScanner system not functioning properly.



### CAUTION

Do not stare directly into beam! Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure. Class 2 laser HandScanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

## Wearables



### CAUTION

Keep Wearables away from moving machine parts and do not use without a HandScanner! Otherwise the Wearables may get stuck on objects.



### CAUTION

Use Wearables in the right size! Otherwise this may cause pain or pressure points on your hand.

# **SCOPE OF DELIVERY**



## CAUTION

Do not use any damaged Hardware or Wearables! Check whether Hardware and Wearables are properly packaged and undamaged.

## HandScanner



Standard range



Mid range

## Wearables



**Hand Trigger** 

# Connectivity device



Datalogic Gateway with USB cable

## **Charging stations**



Datalogic Charging Station with power cable (USB-C) and power supply





Datalogic 10-Slot Charging Station with power supply

# **HANDSCANNER**

## **HandScanner Overview**

After scanning a barcode, the HandScanner returns feedback signals: haptically by vibrations, acoustically by audio signals and optically by LEDs. The serial number on the rear label indicates whether it is a standard or mid range device.

- Standard range serial number: D1SR ...
- Mid range serial number: D1MR ...

Standard range: 4 - 31 in (10 - 80 cm) Mid range: 12 - 59 in (30 - 150 cm)

## HandScanner (standard range)





## HandScanner (mid range)





# HandScanner Technical Data

Mechanical properties	
Dimensions	50 x 45 x 16 mm (1.96 x 1.77 x 0.63 in)
Weight	40 g (1.41 oz)

Electrical properties	
Battery type	670 mAh, Lithium polymer (rechargeable)
Charge time	2 hours with Datalogic Charging Station
Number of scans	up to 10,000 scans (depending on application and environmental conditions)

Decoding capability	
1D	Auto discriminates all standard 1D codes including GS1 DataBar™ linear codes.
2D	PDF417, MicroPDF417, Data Matrix, QR Code, Micro QR Code, Aztec, MaxiCode
Postal	US PostNet, US Planet, UK Postal, Australia Postal, Japan Postal, Dutch Postal (KIX)

Environmental properties	
Drop resistance	Resists multiple drops from 2 m (6.5 ft) onto concrete
Tumbles	2000 at 0.5 m (1.6 ft)
Impact resistance	IEC60068-2-75, IK06(1J)
Particulate and water sealing	Resistant to dust and water
Temperature	Operating temperature: 0 to 50 °C (32 to 122 °F) Charging temperature: 5 to 40 °C (41 to 104 °F) Storage temperature: -20 to 60 °C (-4 to 140 °F)

LED classification	
Standard range	Excluded risk group LED product according to IEC/EN 62471
Mid range	CDRH Class 2 / IEC 825 Laser Class 2 Device

Safety & Regulatory	
Agency approvals	Compliant to EU and NA applicable standards
Environmental compliance	Compliant to EU RoHS and REACH regulations.

Interfaces	
Interfaces	Bluetooth: HID Profiles Android: HID, App/SDK iOS: HID, iOS SDK USB: Datalogic Gateway, USB HID (keyboard input on host), USB CDC (virtual com port)



## NOTE

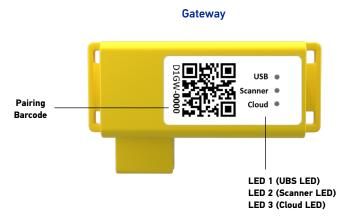
Further technical specifications are available at datalogic.com/support.

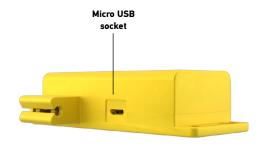
6

# **CONNECTIVITY DEVICE**

# **Gateway Overview**

The Gateway receives the scanned barcode data from the HandScanner via BLE. This barcode data is transmitted to the end device via USB cable. In the USB HID mode, the Gateway simulates a computer keyboard. A serial connection is emulated in the USB CDC mode. In order to use the USB CDC mode, the device must be set to "USB CDC" in the Configuration Tool <a href="https://www.datalogic.com/handscanner/config">https://www.datalogic.com/handscanner/config</a> under "Connectivity Configuration - Integration path". Also multipairing is possible. The Gateway can be connected with up to 5 HandScanners simultaneously. See "Connection with USB cable in USB CDC mode" on page 11.





# **Gateway Technical Data**

Mechanical properties	
Dimensions	3.74 x 2.06 x 0.94 in (95 x 52.3 x 23.8 mm)
Weight	1.5 oz (42.5 g)

Electrical properties	
Power supply of Gateway via USB cable	5 VDC (0.5 A) via host computer

Utilities	and accessories	
Configura	ation Tool	https://www.datalogic.com/handscanner/config

Connection options	
USB	USB HID (keyboard input on host)
	USB CDC (virtual com port)



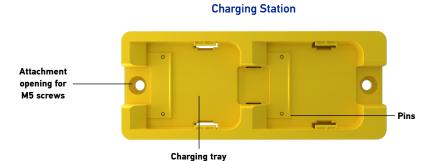
NOTE

Further technical specifications are available at <u>datalogic.com/support</u>.

# **CHARGING STATION**

# **Charging Station Overview**

The Charging Station consists of two charging trays that charge two HandScanners at the same time. The charging status is indicated by the LEDs of the HandScanner. The LEDs pulse red while in charging mode. When the battery is fully charged, the LEDs pulse green constantly. It takes about 2 hours to charge a HandScanner. The Charging Station can be attached to work stations, for example, through the attachment openings (with M5 screws or cable ties).







# **Charging Station Technical Data**

Mechanical properties		
Dimensions	5.5 x 2.2 x 0.75 in (140 x 56 x 19 mm)	
Weight	3.88 oz (110 g)	

Electrical properties	
Power supply	5 VDC (1.2 A) via power supply PS-MCHS7500
Charging time	2 hours



### NOTE

Further technical specifications are available at <u>datalogic.com/support</u>.

# **10-SLOT CHARGING STATION**

# 10-Slot Charging Station Overview

The 10-Slot Charging Station provides multiple options to mount to flat surfaces, workstations and racks. The charging status is indicated by the LEDs of the scanner. The LEDs pulse red while in charging mode. When the battery is fully charged, the LEDs pulse green constantly. It takes about 2 hours to charge a scanner.

# **Mounting**



## CAUTION

Do not mount the 10-Slot Charging Station higher than 2 meters!

On the front and back side are different holes and recesses to enable secure mounting of the 10-Slot Charging Station (with screws and/or zip-ties).

Two wall mount slots on the back side can be used to fix the device with screw heads 135 mm apart from each other. The rail slot on the back enables mounting to a standard DIN rail, facilitating the installation in an IT rack or similar constructions. Additionally, the 10-Slot Charging Station can be installed on a monitor arm or stand with holes 75 mm apart horizontally and vertically.

10-Slot Charging Station



# 10-Slot Charging Station Technical Data

Mechanical properties		
Dimensions	11.73 x 7.99 x 0.98 in (298 x 203 x 25 mm)	
Weight	776.03 oz (2.2 kg)	

Electrical properties	
Power supply	24 VDC (1.67 A) via provided power supply. Use the provided power supply only. Using any other type of AC power supply is prohibited.
Charging time	2 hours



### NOTE

Further technical specifications are available at datalogic.com/support.

# **WEARABLE**

# **Hand Trigger Overview**

The Textile Trigger is located on the index finger and is attached to the right or left glove, depending on the design. The Hand Trigger can be used in applications where free fingertips are needed or can be worn over other gloves. The Hand Trigger is a consumable which must be changed regularly after use.





# **Hand Trigger Properties**

General		
Packaging unit	10 pieces per package	
Available sizes	S, M, L	
Materials	Nylon, Polyester, MDF, EVAC (glue)	

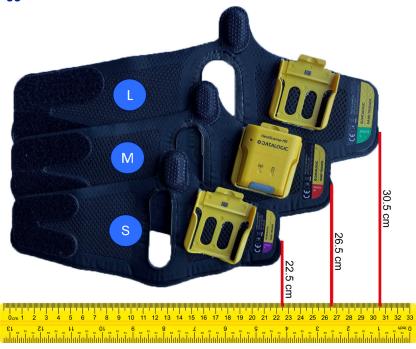
Safety & Certification					
Standards	EN388 (2131) EN420				
Certification	RoHS CE mark				
Environmental	RoHS Directive 2011/65/EU; Amendment 2015/863/EU, REACH SVHC 1907/2006, CE, WEEE				

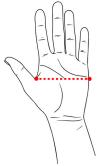
# i

### NOTE

Further technical specifications are available at <u>datalogic.com/support</u>.

# Hand Trigger Available Sizes





Size	Palm Width			
Small	5.5 cm - 8 cm (2.1 in - 3.1 in)			
Medium	8 cm - 9.5 cm (3.1 in - 3.7 in)			
Large	9.5 cm - 11.5 cm (3.7 in - 4.5 in)			

## APPLICATION OF HANDSCANNER SYSTEM

# 1st Step: Charge HandScanner



### CAUTION

Only use HandScanner in a dry Charging Station and only touch with dry hands! This may otherwise lead to the Charging Station not functioning properly.



The pins face down.

Insert HandScanner into the Charging Station by sliding it in from the back without applying excessive force.



### **RESUL**

HandScanner pulses red and charges in the Charging Station.



### NOTE

The LEDs pulse red while in charging mode. When the battery is fully charged, the LEDs pulse green. It takes about 2 hours to charge a HandScanner.

# 2<sup>nd</sup> Step: Connect the Gateway



### CAUTION

Only touch the Gateway with dry hands! This may otherwise lead to the Gateway not functioning properly.



### NOTE

The following steps are only needed when connecting via Gateway.

### Connection with USB cable in USB HID mode



1. Connect the USB cable with the end device.



Plug the other end of the USB cable into the Micro USB socket of the Gateway. A clear clicking sound confirms the correct fastening.



### RESULT

The LED of the Gateway lights up green. The boot up of the Gateway takes around 2min until the LED 1 lights up green. The Gateway is connected to the end device.

### Connection with USB cable in USB CDC mode

Follow the previous step 1 and step 2 for "Connetion with USB Cable in USB HID Mode". Continue with the following steps:



- In the configuration tool <a href="https://www.datalogic.com/handscanner/configuration">https://www.datalogic.com/handscanner/configuration</a> Integration Path" select USB CDC. More detailed information about this can be found in "Configure Devices and Firmware Updates" on page 18
- 4. Connect with the COM port on the end device.



### RFSUI 1

The LED of the Gateway lights up green. The boot up of the Gateway takes around 2min until the LED 1 lights up green. The Gateway is connected to the end device.

# 3rd Step: Switch on the HandScanner



- Position HandScanner on the fastening rail of the wearable. The pins face down.
- Push HandScanner down. A clear clicking sound confirms the correct fastening.



3. Press the textile trigger on the wearable for about 2 seconds.



### RESULT

HandScanner lights up with all LEDs. You can hear a beeping sound and feel a short vibration. HandScanner is switched on.



### NOTE

HandScanner switches off automatically after 15 minutes without being used.

# 4th Step: Connect the HandScanner

### **Connect via Gateway**



 Press the textile trigger on the wearable in order to activate the red crosshairs.



Aim HandScanner crosshairs on the Gateway and scan the pairing barcode on the Gateway.



### RESULT

HandScanner lights up twice. You can hear a beeping sound and feel a short vibration. HandScanner is connected to the Gateway.

# 4th Step: Connect the HandScanner (BLE)

## Connect via Insight Mobile

You can connect the HandScanner to the Insight Mobile App. Please always download the latest version of Insight Mobile from <a href="https://www.datalogic.com/handscanner/config">https://www.datalogic.com/handscanner/config</a>, "Downloads" section.

Information on how to use the software can be found at https://www.datalogic.com/handscanner/developer.

## Connect via BLE HID to and end device

The HandScanner can be used to establish a connection via Bluetooth Low Energy Human Interface Device (BLE HID) to an end device. Possible operating systems are: Apple iOS, Google Android, Microsoft Windows.

The individual steps for connecting to the respective operating systems for the first time can be found in the following.

### Prerequisites:

- · The end device supports at least Bluetooth 4.0 standard
- No interference or physical obstacles (e.g. metal shelves) interfere with the connection between the HandScanner and the end device
- The range between the HandScanner and the end device is < 33 ft (10m)



### TIP 1

Visually label the connected devices (HandScanner with the end device), e.g. using numbering or a color code. This will allow the user to find the right devices faster.



### TIP 2

Adhere the pairing barcode to the end device. In this way, the user can find it quickly and easily.

On a battery-operated end device, the power-saving mode can lock the end device and HandScanner simultaneously. Permanently disable the power-saving mode of the end device.

The last 5 digits of the serial number attached to the back side identify the HandScanner among the available Bluetooth devices.

Read the serial number of the HandScanner.



### RESULT

Example serial number: DLHS - 00000.

To make the HandScanner visible for the end device, the HandScanner must be put into pairing mode:



 Press the textile trigger on the wearable in order to activate the red crosshairs.





Aim the HandScanner crosshairs at the pairing barcode and scan.

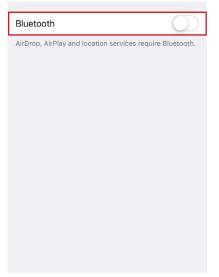


### RESULT

HandScanner pulses blue and beeping sounds can be heard. HandScanner is searching for an end device in pairing mode.

## Connect with Apple iOS 11 or higher

01



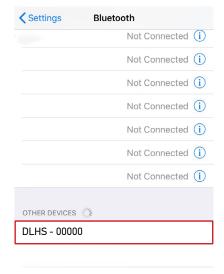
Under "Settings - Bluetooth," activate the Bluetooth option.

03



Confirm the "Bluetooth Pairing Request".

02



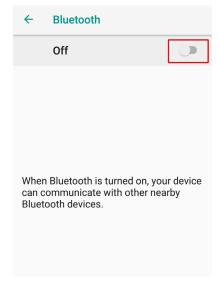
Select "DLHS - 00000".



The HandScanner will flash blue twice and you will hear two beeps. The HandScanner will be shown as connected under "My devices" and is ready for use.

## Connect with Google Android 4.4 or higher

01



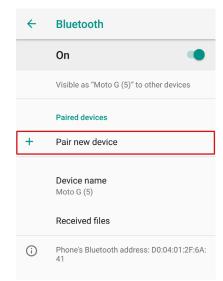
Under "Settings - Connected devices," switch on the Bluetooth option.

03

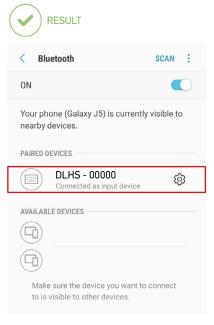


Select "DLHS - 00000".

02



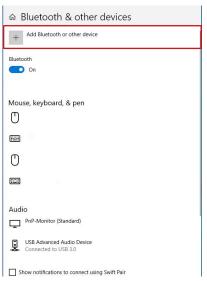
Tap "Bluetooth" and select "Pair new device".



The HandScanner will flash blue twice and you will hear two beeps. The HandScanner will be shown as connected under "Paired devices" and is ready for use.

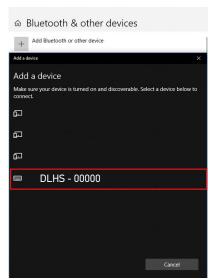
## **Connect with Microsoft Windows 10**

01



Under "Bluetooth & other devices," click on "Add Bluetooth and other devices".

03



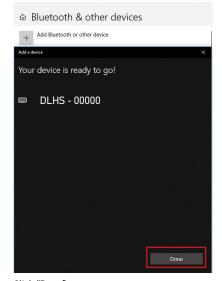
Select "DLHS - 00000".

02



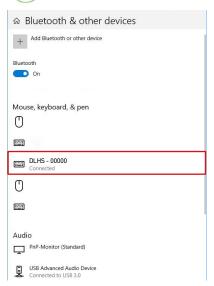
Select the option "Bluetooth: Mouses, keyboards and other types".

04



Click "Done".





The HandScanner will flash blue twice and you will hear two beeps. The HandScanner will be shown as connected under "Bluetooth & other devices," and is ready for use.

# 5th Step: Scan



### CAUTION

For mid range scanning range: do not look directly into the crosshairs! Otherwise this can lead to temporary blinding effects.



The HandScanner is an omnidirectional scanner. HandScanner can thus scan barcodes from different angles. For a standard range device (serial number: D1SR...), the scanning range is between 4 - 31 in (10-80 cm) per application case and barcode size. For a mid range device (serial number: D1MR...), the scanning range is 12 - 52 in (30-150 cm) per application case and barcode size.



Press the textile trigger on the wearable in order to activate the red crosshairs.





2. Aim HandScanner crosshairs on the barcode and scan.

## **Example Barcode**



Content: "Datalogic"



### **RESULT**

HandScanner lights up green. You can hear a beeping sound and feel a short vibration. HandScanner has scanned the example barcode and transmitted it to the end device.

# 6th Step: Disconnect HandScanner

## Disconnect HandScanner from the Gateway



Place HandScanner in the Charging Station.



RESULT

HandScanner is disconnected from the Gateway and can be connected to a new one.

## Disconnect the Connection Cable from the Gateway



Disconnect the connection cable out of the Micro USB socket.



NOTE

This will cause ALL paired devices to disconnect from the Gateway.



RESULT

 $\label{thm:connection} \mbox{The LED of the Gateway no longer lights up green. The connection cable is disconnected from the Gateway. }$ 

# 6<sup>th</sup> Step: Disconnect HandScanner (BLE HID)



NOTE

Only disconnect HandScanner if this is to be newly connected to another end device.

## Disconnect from Apple iOS





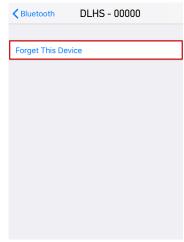
Under "Settings - Bluetooth," tap on the information symbol.

# 03



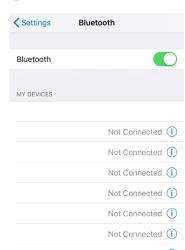
Confirm "Forget Device".

# 02



Tap on "Forget This Device".

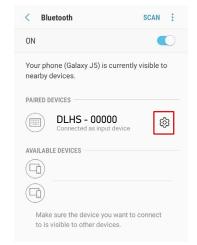




The HandScanner will flash red three times and you will hear three beeps. HandScanner will no longer be shown as connected under "My devices."

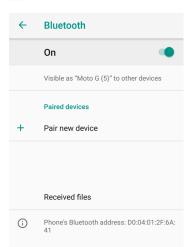
## Disconnect from Google Android

# 01



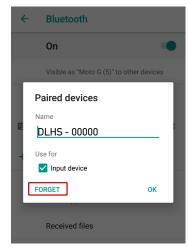
In the Bluetooth option under "Paired devices," tap on the gear wheel symbol of "DLHS - 00000."





The HandScanner will flash red three times and you will hear three beeps. HandScanner will no longer be shown as connected under "Paired devices."

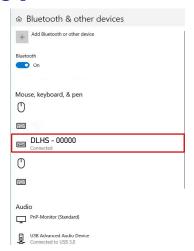
# 02



Select "Forget".

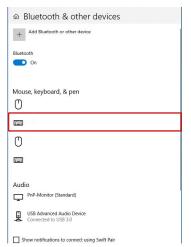
## **Disconnect from Microsoft Windows**

01



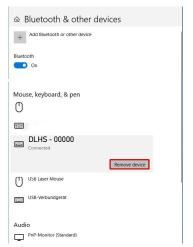
Under "Bluetooth & other devices," select "DLHS - 00000."





The HandScanner will flash red three times and you will hear three beeps. HandScanner will no longer be shown as connected under "Bluetooth & other devices."

02



Click "Remove device."

# 7th Step: Release HandScanner from Wearable



## CAUTION

Do not rub over the pins of the wearable with the HandScanner! This may otherwise lead to bended pins.



1. Use your fingers to press between HandScanner and the fastening rail of the wearable.



2. Press HandScanner up slightly and push it forward.

## **CONFIGURATION TOOL REGISTRATION AND LOGIN**

The first time you access the Configuration Tool (<a href="https://www.datalogic.com/handscanner/config">https://www.datalogic.com/handscanner/config</a>), you will be requested to register in order to obtain the following credentials:

- Customer ID: an identifier shared by all the users inside your organization
- Email: your personal email
- Password: your password



### NOTE

The registration needs to be validated before your first access. Follow this procedure to request your credentials:

1. Go to https://www.datalogic.com/handscanner/config and click the "Register now" button.

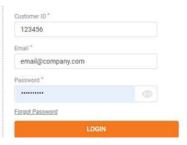


2. Fill in the Registration form with the required information, then click the "Register an Account" button.

**REGISTER AN ACCOUNT** 

- 3. Your request will be verified and your credentials will be transmitted to the specified email address. The verification process may take up to two days.
- 4. Follow the instructions in the confirmation email to access the Configuration Tool.
- 5. For subsequent access to the Configuration Tool, go to <a href="https://www.datalogic.com/handscanner/config">https://www.datalogic.com/handscanner/config</a> and fill in the "Sign in" form to continue:





## **CONFIGURE DEVICES AND FIRMWARE UPDATES**

The configuration tool under <a href="https://www.datalogic.com/handscanner/config">https://www.datalogic.com/handscanner/config</a> can be used to individually set the Hand-Scanner system and improve scanning processes.

- To update the firmware proceed with "7th Step: Configure Devices and Gateway Firmware Update" on page 19.
- To create a new configuration proceed with "1st Step: Opening Configurations" on page 18.

# 1st Step: Opening Configurations



1. Go to Configurations in the Insight navigation.

2. Select a saved configuration or create a new one.





### NOTE

To install a saved configuration, proceed with "7th Step: Configure Devices and Gateway Firmware Update" on page 19.

## 2<sup>nd</sup> Step: Create a New Configuration

Choose which connectivtly option is used and need to be configurated.



## 3<sup>rd</sup> Step: Connectivity Configuration

Here it is possible to configure the connectivity settings according to the end device selected previously. For example, if you selected "Gateway" you can choose HID or CDC mode. It is also possible to adjust the maximum number of HandScanners that can connect to the Gateway (multipairing - up to 5 devices). If you selected "Insight Mobile", you can choose the type of Integration Path (Software Keyboard, Intent, SDK).

### Choose the preferred settings.

Information on the different connectivity options can be found at https://www.datalogic.com/handscanner/developer.

## 4th Step: Device Settings

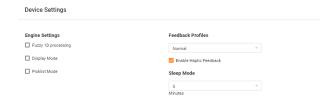
The Device Settings can be used to optimize the HandScanner for certain use cases.

The **Engine Settings** allow to improve the readability of barcodes:

- activate Fuzzy 1D processing for hard to read 1D barcodes
- activate Display mode for barcodes on screens or foils
- · activate Picklist mode to enable a more accurate aiming with the scanning field

The **Feedback profiles** allow to customize the HandScanners feedback.

The Sleep Mode determines the duration of inactivity after which the HandScanner turns off.



# 5th Step: Symbology Settings

The Symbology Settings can be used to switch the barcode types (including inverse barcodes) on or off and to set barcode lengths, edge tolerances as well as check digits.

- Switch off unused barcode types.
- · Switch on inverse barcode types if needed.

## 6th Step: Workflow Rules

The Workflow Rules can be used to manipulate the barcode data. These can be used to change barcode data through rules with conditions and actions. These are then in an IF-THEN relationship with each other, which means that:

IF a condition is true, THEN an action is executed.

An action is also carried out without a condition.

### Application example:

Insert the prefix "Datalogic" for the following barcode:



Condition: Barcode matches "Glove" Action: Add prefix "Datalogic" Outcome: "DatalogicGlove"

Create the condition "Barcode Matches: Gloves" and the action "Add Prefix Datalogic."

Set condition (IF)

Set action (THEN)





# 7<sup>th</sup> Step: Configure Devices and Gateway Firmware Update

For the configuration of the device:

 Click Next. Follow the instructions to apply the configuration in different modes (e.g. File Transfer or Barcode scanning).

### For a firmware update:

- To upgrade the HandScanner firmware, download the latest version of Insight Mobile App from <a href="https://www.data-logic.com/handscanner/config">https://www.data-logic.com/handscanner/config</a>, "Download" section. The App will upgrade the firmware of the paired HandScanner if an update is available.
- To upgrade the Gateway, download the latest Gateway firmware version at <a href="https://www.datalogic.com/handscan-ner/config">https://www.datalogic.com/handscan-ner/config</a>, "Downloads" section. Then follow the procedure below for the Gateway.

## To configure Insight Mobile:

Copy the downloaded configuration file in the following folder on your mobile device: (/sdcard)/Android/data/de.proglove.connect/files



The configuration file will be deployed automatically on the mobile phone.

## To configure the Gateway:



 Connect the Gateway with the computer. The Gateway boots up. This takes about 2 min and is finished when the USB LED shows constant green light.



2. Scan the Pairing Barcode on the Gateway.



3. Scan this barcode to enable the Gateway as a mass storage device on the computer.



> 3D Objects

Desktop

> 🖺 Documents

> J Downloads

> 1 Music

Pictures

> 🚪 Videos

> 😂 Local Disk (C:)

> GATEWAY (D:)

> GATEWAY (D:)

> **Network** 

4. Copy the downloaded configuration file or the firmware file into the mass storage device Gateway.

5. Eject the Gateway mass storage from your File Explorer (e.g. on Windows, right-click on the Gateway and click on *Eject*).



## CAUTION

Do not disconnect the Gateway from the computer during the upload!



### RESULT

The upload of the configuration takes about 5 seconds / the upload of the firmware takes about 2 minutes and is finished when the USB LED shows constant green light. The Gateway is now configurated / updated and can be connected to a HandScanner.



### NOTE

The configuration will be applied to the HandScanner and the Gateway directly. HandScanners that get connected to the Gateway later will receive the same configuration!

# **SIGNAL TABLES**

# **General HandScanner**

		((9))	Ō	$< \rangle$ »	
Description	LED	Connection symbol	Battery symbol	Audio signal	Vibration
Barcode data could be transferred	Short green flashing			Short positive beep	Short vibration
Barcode data could not be transferred	Red flashing 3 times briefly			Long negative beep	Long vibration
Battery charge under 10%			Slow red flashing		
Battery charge under 7%			Red flashing 3 times briefly		
Switch on HandScanner with battery charge under 5%			Red flashing 3 times briefly		
Battery charge under 95%			Pulsating red		
Battery charge over 95%			Constantly green		

# HandScanner Connection via BLE

		((o))		<∫))	<b></b>
Description	LED	Connection symbol	Battery symbol	Audio signal	Vibration
HandScanner searches for an end device	Blue pulsating	Blue pulsating		Continuously rising beep	
HandScanner is con- nected to an end device	Blue flashing 2 times briefly	Blue flashing 2 times briefly		Short rising positive beep	Short vibration
HandScanner cannot con- nect to the end device	Red flashing 3 times briefly			Negative beep briefly 3 times	Long vibration
HandScanner is discon- nected from the end device	Red flashing 3 times briefly			Negative beep briefly 3 times	Long vibration

# Gateway

Description	LED 1 (USB - LED)	LED 2 (Scanner - LED)	LED 3 (Cloud - LED)
Gateway boots up <sup>1</sup>	Left to right run through all LEDs alternating Blue / Green until start		
Gateway is connected to the end device via USB	Constantly green		
Gateway is not connected to the end device via USB	No feedback		
Gateway searches for a HandScanner		Pulsing blue	
Gateway is connected to the HandScanner via BLE		Constantly green	
Firmware Update: Gateway is in dowload mode	Constantly yellow	Constantly yellow	Constantly yellow
Firmware Update: Hand- Scanner is flashing / Gateway deploys	Constantly purple	Constantly purple	Constantly purple
Firmware Update: Gateway is flashing	left to right run through all LEDs alternating purple until done		
Firmware Update: successful	Long green flashing	Long green flashing	Long green flashing
Gateway is connected to a HandScanner and is searching for more HandScanners		Constantly green	
Gateway cannot connect to another HandScanner		Constantly red	
Gateway cannot connect to another HandScanner but another HandScanner is trying to connect		Red flahsing 3 times briefly	

<sup>1</sup> It take approx. 2 minutes to boot up.

# **COMPATIBILITY WITH DATALOGIC MOBILE TERMINALS**

Model	Bluetooth HID	USB Gateway HID mode	USB Gateway CDC mode	Insight Mobile App	Insight Mobile SDK
Falcon X3+	Not compatible	Not app	olicable	Not cor	npatible
Skorpio X4 / Falcon X4 (Android)	0K	Not app	olicable	Not cor	npatible
Skorpio X4 / Falcon X4 (Windows Embedded Compact 7)	Not compatible	Not app	plicable	Not cor	mpatible
Skorpio X5	0K	Not app	plicable	OK	OK
Joya Touch	Not compatible	Not app	olicable	Not cor	npatible
Joya Touch A6	OK	Not app	plicable	0K	OK
Memor X3	Not compatible	Not app	plicable	Not cor	mpatible
Memor 1	OK	Not app	plicable	OK	OK
Memor 10	OK	Not app	plicable	0K	OK
Memor 20	OK	Not app	plicable	0K	OK
Memor K **	0K	Not app	plicable	OK	OK
Rhino II (Android)	0K	0K	OK	Not cor	npatible
Rhino II (Windows Embedded Compact 7)	Not compatible	0K	Not compatible	Not cor	npatible
Rhino II (Windows Embedded 7)	Not compatible	0K	0K *	Not cor	npatible
Rhino II (Windows 10 IoT)	OK with Bluetooth 4.0 adapter	0K	OK	Not cor	mpatible
Taskbook	OK	OK with doc	king station	Not cor	npatible

<sup>\*</sup> Additional software driver is required for CDC mode on Windows Embedded 7. To download it, go to <a href="https://www.datalogic.com">www.datalogic.com</a> and from the home page click on the search icon, type in the name of the product, then go to the Software & Utilitites section.

## Legend

Fully compatible
Compatible with some limitations
Not compatible

<sup>\*\*</sup> Only with HandScanner firmware version 2.2.0 or later.

## STORAGE AND CLEANING

## **Storage**

### Storage location:

Store the Hardware as well as Wearables in a dry and dirt-free environment. In case of transport, HandScanner system must be transported shockproof in its original packaging.

## Temperature:

Store the Hardware as well as Wearables in an environment between - 4°F (-20°C) and 140°F (+60°C).

## Cleaning

### Wearables:



### CAUTION

Protect Wearables from moisture!

This may otherwise lead to the Wearables not functioning properly.

Datalogic wearables are not machine-washable. These wearables are meant to be replaced periodically due to normal wear and tear. This is because gloves and wraps contain sensitive electronics in and around the scan trigger. With care, it is possible to clean your wearables with minimal risk to their functionality.

We recommend using a spray cleaner with 70% isopropyl alcohol or cleaning products designed for use on fabrics. The scanner clip should be cleaned with only 70% isopropyl alcohol as other chemicals may impact the structure of the clip over time resulting in the scanner coming loose from the clip when in use. Allow wearables to dry completely before continuing use.

Product functionality or appearance may be impacted due to the strength of the chemicals, application methods, contact time, or use of the glove after application. We do not recommend using harsh chemical cleaners and avoid submerging the glove or wrap in liquid or saturating or applying pressure to the area around the trigger.

Because not everyone will follow exactly the same steps with the same cloths and cleaning agents that we tested in our lab, Datalogic disclaims all warranties and does not assume any liability with respect to the recommendations expressed here to keep your barcode scanning system clean.

### Hardware:



### **CAUTION**

Protect Hardware from moisture!

This may otherwise lead to HandScanner system not functioning properly.



### CAUTION

Do not clean Hardware with chemical agents! Otherwise, the material can be damaged.

- Use isopropyl alcohol or cleaning agents approved for electronics and use it to wipe all surfaces of the hardware with a soft cloth.
- · Regularly clean the HandScanner glass with cotton swabs.

## **TROUBLESHOOTING**

## HandScanner

Problem	Cause	Solution
HandScanner is not responding	Battery is not charged	Charge HandScanner in the Charging Station for at least 20 minutes
	Wearable is defective	Change wearable
HandScanner is not vibrating or does not beep after succesful data transfer	Feedback signals are disabled	Check whether the feedback signals in the configuration tool are enabled under "Feedback Profiles"
The battery symbol of HandScanner flashes red	The battery charge is low	Charge HandScanner in the Charging Station for at least 20 minutes
The crosshairs light up, but no barco-	The barcode label cannot be read	Create new barcode label
des are scanned	The barcode type cannot be read	Check whether the barcode type in the configuration tool is enabled under "Symbology settings"
	The barcode length cannot be read	Check whether the barcode length in the configuration tool is enabled under "Symbology settings"
	HandScanner glass is dirty	Clean the HandScanner glass with a cotton swab
The crosshairs light up, but the barcodes are hard to scan	The barcode label is difficult to read	To enhance the scanning performance, in the configuration tool under "Symbology settings", set Fuzzy 1D processing to ON
	HandScanner glass is dirty	Clean the HandScanner glass with a cotton swab
	Scanning distance is not optimally used	Position HandScanner closer or further away from the barcode label and scan.  • For standard range: 3.9 - 31.5 in (10 - 80 cm)  • For mid range: 11.8 - 59 in (30 - 150 cm)
After pairing with Android device, the on-screen keyboard is not visible anymore	The virtual keyboard option is not enabled	Open Android Settings > System > Lan- guages and Input > Physical Keyboard > Enable "Show virtual keyboard"
After pairing with iOS device, the on-screen keyboard is not visible anymore	The virtual keyboard option is not enabled	Please refer to the integration guide for iOS platform at https://www.datalogic.com/handscanner/developer
HandScanner cannot be paired to the Insight Mobile application. No error messages are shown.	HandScanner may have already been paired to the terminal in BLE HID mode.	Follow the steps under "6th Step: Disconnect HandScanner (BLE HID)" on page 16 to disconnect, then try to pair again using the Insight Mobile application.

## **BLE - Data Transfer**

Problem	Cause	Solution
Barcode data is not transferred	HandScanner is not connected to the end device	Scan the pairing barcode     Lights up blue twice briefly while Hand-Scanner is connecting and after a successful connection
HandScanner lights up green after the data transfer, but no barcode data is shown on the end device	HandScanner is out of range of the end device • Max. range is < 33 ft (10 m)	Bring HandScanner closer to the end device and scan the pairing barcode
HandScanner flashes red 3 times, 3 negative beeps are heard and long vibration is felt	HandScanner cannot connect with the end device	Check whether the range between Hand-Scanner and end device is < 33 ft (10 m). If not, get closer     Disconnect the HandScanner from the end device and reconnect (see "6th Step: Disconnect HandScanner" and "4th Step: Connect the HandScanner")     Scan the pairing barcode again     Scan barcode again

# **Gateway**

Problem	Cause	Solution
The Gateway is not recognized on Windows systems when enabling CDC mode	The CDC Driver for Windows may be missing	Install the CDC Driver on Windows PC. To download it, go to <a href="https://www.datalogic.com">www.datalogic.com</a> and from the home page click on the search icon, type in the name of the product, then go to the Software & Utilitites section.
The Gateway is not recognized on Windows systems when enabling Mass Storage	The Composite Driver for Windows may be missing	From Windows Start Menu, open <b>Device Manager</b> , locate the USB device with warning icon, right-click <b>Update Driver &gt; Automatic Search</b> . The PC must have Internet access.

# **Gateway - Data Transfer**

Problem	Cause	Solution
Barcode data is not transferred	HandScanner is not connected to the Gateway	Scan the pairing barcode on the Gateway     Lights up blue twice briefly while Hand-Scanner is connecting and after a successful connection
	HandScanner is out of range of the Gateway  • Max. range is 100 - 130 ft (20 - 40 m)	Bring HandScanner closer to the Gateway
	Gateway is defective	Gateway must be replaced
	HandScanner is defective	HandScanner must be replaced

# **Charging Station**

Problem	Cause	Solution	
HandScanner does not charge in Charging Station	HandScanner is not correctly inserted in the Charging Station	Insert HandScanner in the Charging Station again	
	Charging Station is not connected to power source	Connect Charging Station to power source	
	HandScanner is defective	HandScanner must be replaced	
	Charging Station is defective	The Charging Station must be replaced	
LEDs of HandScanner do not light up immediately when HandScanner is placed in the Charging Station	HandScanner charges in the Charging Sta- tion, but the feedback signals are delayed by about 30 seconds	Wait until the LEDs of HandScanner signal the charging	



Problem could not be solved? Insert HandScanner into the wearable. Press the trigger on the wearable for about 15 seconds and restart Handcanner.



Problem could not be solved? Scan with HandScanner the Factory Default Barcodes:





Factory Default Barcode will reset all configurations!

# **DISPOSAL**



For information about the disposal of Waste Electrical and Electronic Equipment (WEEE), please refer to the website at www.datalogic.com.

Carry out the following steps to decommission HandScanner system:

- 1. Release HandScanner from Wearables
- 2. Disconnect the connection cable from the Acess Point / Gateway
- 3. Disconnect the mains plug from the Charging Station
- 4. Properly dispose of Hardware and Wearables as old electronic and electric devices

## **DIRECTIVES & CERTIFICATION**

# **European Declaration of Conformity**

Hereby, Datalogic S.r.l. declares that this radio equipment is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at: <a href="https://www.datalogic.com">www.datalogic.com</a>. Select the Support & Service > Downloads > Product Certifications link where you can search for your specific product certification.

### Česky [Czech]

Tímto Datalogic S.r.l. prohlašuje, že toto rádiové zařízení je ve shodě se směrnicí 2014/53/EU.

### Dansk [Danish]

Herved erklæres Datalogic S.r.l. erklærer, at dette radioudstyr er i overensstemmelse med direktiv 2014/53/EU.

### Deutsch [German]

Hiermit wird Datalogic S.r.l. erklärt, dass dieses Funkgerät der Richtlinie 2014/53/EU entspricht.

### Eesti [Estonian]

Käesolevaga on Datalogic S.r.l. kinnitab, et see raadioseade on kooskõlas direktiiviga 2014/53/EL.

### Español [Spanish]

Por la presente, Datalogic S.r.l. declara que este equipo de radio cumple con la Directiva 2014/53/UE.

### Ελληνική [Greek]

Με το παρόν, Datalogic S.r.l. δηλώνει ότι αυτός ο ραδιοεξοπλισμός συμμορφώνεται με την Οδηγία 2014/53/ΕΕ.

### Français [French]

Par la présente, Datalogic S.r.l. déclare que cet équipement radio est conforme à la directive 2014/53/UE.

### Italiano [Italian]

Con la presente Datalogic S.r.l. dichiara che questa apparecchiatura radio è conforme alla Direttiva 2014/53/UE.

### Latviski [Latvian]

Ar šo Datalogic S.r.l. paziņo, ka šī radioiekārta atbilst Direktīvai 2014/53 / ES.

### Lietuvių [Lithuanian]

Šiuo dokumentu "Datalogic S.r.l." pareiškia, kad ši radijo įranga atitinka Direktyvą 2014/53/ES.

### Nederlands [Dutch]

Hierbij verklaart Datalogic S.r.l. dat deze radioapparatuur voldoet aan Richtlijn 2014/53/EU.

### Malti [Maltese]

Hawnhekk, Datalogic S.r.l. tiddikjara li dan it-tagħmir tar-radju huwa konformi mad-Direttiva 2014/53/UE.

### Magyar [Hungarian]

A Datalogic S.r.l. kijelenti, hogy ez a rádióberendezés megfelel a 2014/53/EU irányelvnek.

### Polski [Polish]

Niniejszym Datalogic S.r.l. oświadcza, że to urządzenie radiowe jest zgodne z Dyrektywa 2014/53/UE.

### Português [Portuguese]

Por meio deste, a Datalogic S.r.l. declara que este equipamento de rádio está em conformidade com a Diretiva 2014/53/

### Slovensko [Slovenian]

Datalogic S.r.l. izjavlja, da je ta radijska oprema v skladu z Direktivo 2014/53/EU.

### Slovensky [Slovak]

Týmto spoločnosť Datalogic S.r.l. vyhlasuje, že toto rádiové zariadenie je v súlade so smernicou 2014/53 / EÚ.

### Suomi [Finnish]

Datalogic S.r.l. vakuuttaa täten, että tämä radiolaite on direktiivin 2014/53 / EU mukainen.

### Svenska [Swedish]

Datalogic S.r.l. förklarar härmed att denna radioutrustning överensstämmer med direktiv 2014/53 / EU.

# **UKCA Declaration of Conformity**

Hereby, Datalogic S.r.l. declares that the full text of the UKCA Declaration of Conformity is available at: <a href="https://www.datalogic.com">www.datalogic.com</a>. Select the Support & Service >Downloads > Product Certifications link where you can search for your specific product certification.

## **FCC/IC Certification Compliance**

The Datalogic HandScanner System comprised of: HandScanner MR, HandScannr SR, Datalogic Charging Station, Datalogic Gateway, wearables, peripherals and accessories, complies with the following FCC/IC product categories:

- FCC Part 15 Subpart C 247 (intentional radiators = RF transceiver)
- FCC Part 15 Subpart C 249 (intentional radiators = RF transceiver)
- FCC Part 15 Subpart B 107/109 (unintentional radiator)
- ISED Canada RSS-Gen Category I (radio apparatus)
- ISED Canada RSS-247
- ISED Canada RSS-102
- ISED Canada RSS-210

The Datalogic HandScanner is a portable device (distance between person's body and theantenna is 20 cm or less) and excluded from SAR (Specific Absorption Rate) requirements.

Under the regulations of the FCC and the IC the user has to be aware of the following when using the Datalogic Hand-Scanner:

1. This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment has very low levels of RF energy that are deemed to comply without testing of specific absorption rate (SAR).

Cet équipement est conforme aux limites d'exposition aux rayonnements énoncées pour un environnement non contrôlé et respecte les règles d'exposition aux fréquences radioélectriques (RF) des lignes directrices de la FCC et les règles d'exposition aux fréquences radioélectriques (RF) CNR-102 de l'IC. Cet équipement émet une énergie RF très faible qui est considérée comme conforme sans évaluation du débit d'absorption spécifique (DAS).

2. This HandScanner system has been tested and meets the FCC/IC RF exposure rules when used with Datalogic accessories supplied or designated for this product. Use of other accessories may not ensure compliance with FCC/IC RF exposure rules.

Le système Datalogic a été testé et est conforme aux règles d'exposition aux fréquences radioélectriques (RF) de l'IC ainsi que de la FCC lorsqu'il est utilisé avec les accessoires Datalogic fournis ou conçus pour ce produit. L'usage d'autres accessoires ne garantit pas nécessairement la conformité aux règles d'exposition aux RF de l'IC ou de la FCC.

### **FCC Specific Certification Compliance**

Under the regulations of the FCC the user has to be aware of the following when using the Datalogic HandScanner:

### 1. FCC CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- 2. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.
- 3. Operation is subject to the following two conditions:
  - (1) this device may not cause harmful interference, and
  - (2) this device must accept any interference received, including interference that may cause undesired operation.

- 4. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **IC Specific Certification Compliance**

Under the regulations of the IC the user has to be aware of the following when using the Datalogic HandScanner:

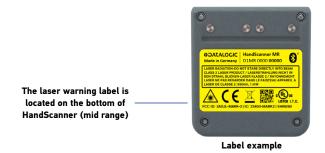
- 1. This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
  - (1) This device may not cause interference; and
  - (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1) l'appareil ne doit pas produire de brouillage;
- 2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### LASER CLASS 2 (mid range):

Complies with 21CFR1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 56, dated June 24, 2007. Laser safety according to EN60825-1:2014 and IEC 60825-1 (Ed. 3.0).



# **APPENDIX - CONFIGURATION BARCODES**

# Pairing Barcode



# Gateway Mass Storage ON



# Gateway Mass Storage OFF



# **Scanner Factory Reset**



# **Gateway Factory Reset**

